

Ending Support for Internet Explorer with MyChart

This message is to communicate an upcoming change in how you access the MyChart website. If you do not currently access MyChart through the Internet Explorer browser, you can disregard the remainder of this message.

MyChart is ending support for the Internet Explorer web browser.

What This Means for You

Starting on August 11th, you will see the following screen when you access the MyChart website using Internet Explorer:



You will no longer be able to log in to MyChart on Internet Explorer. You must download a different supported web browser. You can use the links on this page for easy access to a variety of options, including Microsoft Edge, Google Chrome, and Mozilla Firefox.

You will be able to continue logging in to MyChart using Internet Explorer for now, but we recommend switching to a different supported web browser for the best MyChart experience.

Commonly Asked Questions

Can you tell me more about what a web browser is?

A web browser is an application that connects you to the Internet. It communicates with the websites that you visit to display the website information to you.

Why are you making this change?

Microsoft, the manufacturer of Internet Explorer, is no longer making updates to versions of Internet Explorer to keep it running with high quality. They recommend switching to their more robust browser, Edge. Other browsers, like Edge, Google Chrome, and Mozilla Firefox, can better integrate the newest standards of development into their framework than Internet Explorer.

Where will the links take me?

Each link directs you to a page where you can learn more about the respective browser and download it to your computer if you want to do so. The browsers are reputable and widely used.